



Institute of Hotel Management, Catering Technology and Applied Nutrition

Veer Savarkar Marg, Dadar (W), Mumbai-400 028. India.

Phone: 022-24457241/42, 2445 9154 Fax: 022-24449779

Email: director@ihmctn.edu / admin@ihmctan.edu

TENDER NOTICE

NIT NO: IHM/Tender/Refrigerator/Mumbai/2023-24

Dated: 10/07/2023

Online Bids (Two Bid System- Technical and Financial) are invited from reputed suppliers for Annual Maintenance of Refrigerator. **Tender period is October 1, 2023 to December 31, 2024.** Venue of the Tender is Institute of Hotel Management, Catering Technology and Applied Nutrition Veer Savarkar Marg, Dadar (W). Mumbai- 400028 (referred to as "Institute" in the entire tender document).

Sr. No	Name of work	P.AC.	EMD	Time frame for commencement from date of receipt of work order
1	Supply of Annual Maintenance of Refrigerator at Institute of Hotel Management, Catering Technology and Applied Nutrition at IHM Mumbai.	Rs. 3,36,000/-	Rs. 30000/- payable through DD/Bankers cheque as per the tender document.	1 week

Tender Schedule:

Kindly upload scan copies of the below mentioned documents under Technical Qualification.

Online Tender Schedule		
Sr. No.	Stages Name	Start Date and Time
1	Start of downloading of tender document	29 th July,2023 09.00 Hrs.
2	Closure of downloading of tender document	31 st August,2023 18.00 Hrs.
3	Last date and time of online submission of Bid.	31 st August, 2023 19.00 Hrs.
4	Last Date of EMD, Tender Fee submission Online/ Offline Mode to Cashier	31 st August, 2023 11.00 Hrs.
5	TENDER OPENING Technical	1 st September, 2023 11.00 Hrs.
6	TENDER OPENING Financial	7 th September, 2023 11.00 Hrs.
7	Minimum Validity of Tender offer/bids	180 Days

**INSTITUTE OF HOTEL MANAGEMENT
CATERING TECHNOLOGY & APPLIED NUTRITION**

Veer Savarkar Marg, Dadar West, Mumbai 400 028

TENDER TERMS & CONDITIONS

The tender is subject to the following terms and conditions:

1. Earnest Money Deposit will be forfeited in case after the acceptance of tender, the tenderer does not furnish the requisite security deposit and execute the agreement.
2. All rates will be inclusive of taxes and delivery charges. All items will be supplied at the Institute premises.
3. The institute reserves the right to reject any or all the tenders without assigning any reason whatsoever and no representation shall be entertained on this account.
4. Each tender will be accepted subject to the existing tax laws prevalent in the State of Maharashtra and must state his tax registration no.
5. The technical bids will be opened on **14th August at 11.30 am**

6. **FOR WIRE TRANSFER RTGS/NEFT)**

Name of the beneficiary: INSTITUTE OF HOTEL MANAGEMENT, CATERING TECHNOLOGY & APPLIED NUTRITION

Name of the bank: STATE BANK OF INDIA

Branch: SHIVAJI PARK BRANCH

Bank IFS Code: SBIN0001429

Account No. 10419537220

Type of Account: Current Account

**INSTITUTE OF HOTEL MANAGEMENT, CATERING TECHNOLOGY &
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General terms and conditions

- 1) Tenderers who wish to quote for this work should have done minimum three similar jobs in last three years having comparable value in Government/Private Organization.
- 2) Rates quoted should be comprehensive, includes compressor, refrigerant, gas, all electrical parts, expansion valve, evaporator fan motor, PCB, , Thermistor ,knobs but excluding condenser coil, evaporator coil, grill and sheet metal.
- 3) Necessary spares including gas should be available at site.
- 4) As far as possible all the repairs should be carried out at site.
 - Bi-monthly service of unit.
 - BDS 2 services in a year
 - Breakdown call should be immediately attended to.
 - Major breakdown should be completed within 24 hrs.
- 5) Contractors should inspect the refrigerators before submitting their Quotes for AMC;
- 6) The firm should have at least 3 years' experience in the field of providing Annual Maintenance for refrigeration's.
- 7) The firm shall have its own qualified refrigerator mechanics and the work should not be given to any sub-contractor;
- 8) Any complaint call made should be attended to within 2 Hrs. from the receipt of such call.
- 9) In case of any machine break down and where the machine/part has to be taken to the work-shop/repair Centre, tenderer should take it at his own cost.
- 10) Payment for the Annual Maintenance will be made on equal installments after

expiry of each quarter;

- 11) Preventive maintenance would be carried out twice in a year by the Annual Maintenance Contractor so that the machines run in a trouble free manner. A record of such preventive maintenance carried out should be submitted on each occasion before the Authorized Officer;
- 12) In case the Annual Maintenance Contractor defaults in rendering the service beyond 24 hrs. then a penalty of Rs.200/- per day shall be imposed and the discretion of which shall lie with the administration;
- 13) The contract shall remain in force for a period of one year from 01.10.2023 to 31.12.2024
- 14) i) The successful Annual Maintenance Contractor shall be required to deposit 3% of the tender value as Security Deposit during the period of AMC in the form of DD/ Banker Cheque within 30 days from the date of receipt of Work Order on account of Performance Guarantee. ii) Performance Security will be discharged after completion of contractor's performance obligations.
- 15) If the contractor fails or neglects any of his obligations under the contract, Institute reserve the right to forfeit either whole or any part of Performance Security furnished by the bidder as penalty for such failure.
- 16) Rates quoted by the Firm shall remain valid for a period of 180 days.
- 17) TDS and any other Government levies applicable shall be deducted from bill amount as per Government of India instructions issued from time to time.
- 18) The contractor shall be responsible for any injury caused to persons, property of Institute etc. which may arise from the operations or neglect of the tenderer/contractors or any person engaged by him for any purpose related to the execution of this contract.
- 19) The tenderer/contractor shall indemnify Institute of all liabilities arising out of his operations punishable

under any acts of the Government and also in award of any compensation or damage charges consequent upon any claim arising out of the above.

- 20) It is expressly understood and agreed to between the parties to this tender that the persons deployed by the contractor for the above work shall be employee of the contractor for all intents and purposes and in no case, shall a relationship of employers & employees between the said persons & Institute shall accrue implicitly and explicitly.
- 21) The successful tenderer shall not sub-let the part or complete work without written permission of Institute. The tenderer is fully responsible to Institute for the work if awarded to him.
- 22) Any dispute or difference arising from interpretation of the tender items or its terms & conditions, the matters in dispute shall be under the jurisdiction of Bombay High court whose decision shall be final and binding on the parties to the contract.
- 23) Refrigerators covered under this AMC are in working condition. It is, therefore, shall be binding on the contractor that they maintain them throughout the period of AMC and hand over the same in working condition at the time of expiry of this contract.
- 24) The payment will be made for actual units maintained during a particular quarter.
- 25) The contractor shall be replacing spare parts and materials free of charge which get defective during the AMC period. However, this excludes parts already mentioned above in point no.2 of Refrigerators.
- 26) Replacement shall be obtained from the manufacturer or their authorized dealers of the original equipment manufacturer only and the required invoice, challan etc. are to be produced and verified before reinstallation.
- 27) Spare parts should be of reputed brands or of the original equipment.
- 28) Tenders are required to commence the maintenance activity within one week from date of receipt of work order.
- 29) Security deposit should be 3% of value of contract.

30. Force Majeure:-

If any time, during the continuance of this contract, the performance in whole or in part by either part of any obligation under this contract shall be prevented or delayed by reason of any war, hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lock-outs or acts of God (hereinafter referred to as "events") provided Notice of happening of any such eventuality is given by either party have any claim for damages against the other in respect of such Non-performance or delay in performance; and deliveries under the contract shall be resumed as soon as practical work after such event has come to an end or ceased to exist and the decision of the Secretary/Principal shall be final and conclusive have, provided further that if the performance in whole or part or any obligation under this contract is prevented or delayed by a reason of any such event for a period exceeding 30 days either party may at its option terminate the contract PROVIDED ALSO that if the contract is terminated under this clause, the Institute shall be at liberty to take over from the tenderer at a price to be fixed by the Secretary/Principal which shall be final; all unused, undamaged and acceptable materials, in the possession of the tenderer at the time of such termination or such portion thereof as the Institute may deem fit accepting such materials, as the tenderer may with the concurrence of the Institute elect to retain.

31. Extension clause:-

In the event of contract being extended, the management reserves the right to call upon the suppliers to continue the supplies for Three month in excess of the contract period at the tender rates.

32. Termination Clause:-

The Institute also reserves the right to terminate the contract any time during the year, in the case of the unsatisfactory performance of the tenderers and in such a case 100% of Security Deposit will be forfeited. A notice for the same will be served on the tenderer and he will be given 10 days' time before closure of the contract.

The Following Documents must be uploaded along with Technical Bid otherwise the tender shall be summarily rejected.

CHECK LIST:

- 1. Previous Experience in the same trade (Copy of work order/Purchase order)**
- 2. Self-attested copy of last year Income Tax Return.**
- 3. Self-attested copy of PAN card.**
- 4. EMD fee of Rs. 30000/- (DD/BANKERCHEQUE/Online mode).**
- 5. Self-attested copy of MSME/NSIC Certificate (if applicable)**
- 6. GST registration No. (if applicable)**
- 7. Technical Specification and Tender terms and conditions –All pages duly signed and stamped and Annexure-A and Annexure-B**

IHM, Mumbai reserves the right to ask for additional documents/clarificatory documents which are not post-dated to the opening at the technical bid.

I/we have read and understood various forms and documents and am/are submitting tender complete in all respects. I/we agree to the terms & conditions as detailed in the tender documents.

Thanking You

Yours Sincerely

Signature, Name and designation (Stamp)

ANNEXURE-A

SR. No.	Particulars	
1.	Name of the Firm	
2.	Address of the Firm	
3.	Name of the Banker	
4.	Contact No. & Email id (if any)	
5.	In case of MSME Firm (upload the Registration certificate)/NSIC Certificate	
6.	Status of the Firm -please state whether Registered, Co-operative society, Public Ltd company,	
7.	Certificate showing shop address (copy to be uploaded)	
8.	Income Tax permanent Account No.(PAN) Copy to be uploaded.	
9.	EMD Fee of Rs.30000/- (DD/Bankers cheque/ transaction no.)	
10.	RTGS/NEFT Details/ Account Name (For refund of EMD)- Cross cheque needs to be provided	
11.	GST registration No.(if applicable Copy to be uploaded)	
12.	Under MSME ACT exempted from payment of EMD and tender for fee- if yes, please	

(Signature of the tenderer & designation of the signatory status and office seal.)

**INSTITUTE OF HOTEL MANAGEMENT, CATERING TECHNOLOGY &
APPLIED NUTRITION
VEER SAWARKAR MARG, DADAR WEST, MUMBAI 400 028**

Annexure – B: TECHNICAL BID

Name of the Firm of the Tenderer

Names of all the partners of the Firm, if any.....

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Address of the tenderer: Shop/Office

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Telephone No., Fax No.

E-Mail Address:

State if the tenderer owns a factory/workshop anywhere. If so, give full details:

How long is the tenderer in this business of supplies/ Services..... Years

State if the tenderer is at present supplying/ serving to any of the Hotels, Hostels, Hospitals, Clubs, etc. and give particulars and attach copies were necessary.

1.

2.....

3.....

4.....

5.....

State details of Registration No. of Goods and Service Tax and enclose latest Income Tax Clearance Certificate.

.....
Signature of the Tenderer

.....
Seal of the tenderer

TO BE FILLED ONLINE
FINANCIAL BID

From: _____

To,
The Principal
Institute of Hotel Management, Catering Technology & Applied Nutrition
Veer Savarkar Marg
Dadar West,
Mumbai 400 028.
Sir,

With reference to the tender uploaded on the GEM portal for the year 01st October 2023 to 31st December 2024 for the following items, I/We hereby submit my/our financial bid required by you:

COMPREHENSIVE MAINTENANCE OF REFRIGERATORS

Institute of Hotel Management, Catering Technology and Applied Nutrition, Mumbai					
Dated: 10/7/2023					
NAME OF WORK -: AMC Refrigeration at Institute of Hotel Management, Catering Technology and Applied Nutrition at IHM Mumbai.					
Financial Bid					
Name Of the Firm(**Mandatory)					
CODE NO.	Description	Qty	Unit	Rate	Amount
1	Vertical Refrigerator (approx. capacity 1000 lit)	15	no		
2	Table top Refrigerator	2	no		
3	Deep freezer (Vertical/horizontal)	7	no		
TOTAL		24			

Terms and conditions:

1. Quarterly service of unit
2. Breakdown call should be immediately attended to.
3. Major breakdown should be completed within 24 hrs.

.....
Signature of Tenderer

.....
Seal of Tenderer